

IT Questions Re: Server	
Installed on Domain or Member server?	
Using Active Directory?:	
Type of Firewall and version update?:	
Type of Antivirus software and version?:	
What other applications running on server?	
Can we reboot?	
Admin Logon and Password?:	
Min 2GB available on c:\ (for temp files)?	
Drive for installing ACT! application?	
Drive for database store?	
Path for database store?	
Drive and folder for backup files?	
ACT! users have Full R/W access to path?	
ACT! Serial # for installs?	
Who should software be registered to?: (Name, email, address, phone)	
Mapped drive or UNC on workstations?	
Can we have remote access to server?	

IIS/HTTP Server Information:	
IIS Installed?:	
Drive Loaded on?:	
MS Lock Down Applied?	

Remote Desktop Connection (or other method of remote connection):	
Remote Desktop Connection IP:	
User name: and Password:	
Connect to VPN first?	

VPN Information:	
Type of VPN Connection:	
Logon and password credentials for us	